



Application for cancellation of product

Use this form to apply to cancel the sale of a prepaid mobile top up, phone card or gift card.

Customer Number		Date	
Customer Store Name			
Person Returning Product: Mr/Miss/Mrs			

<input type="checkbox"/>	I am the retail outlet owner
<input type="checkbox"/>	I am authorised to act on behalf of this business

Product Type			
Denomination		Time	
Date of Transaction		Transaction Number	

Please attach or enclose the product with this form. (If voucher did not print, specify this in the "Reason for return" field).

Reason for return of product:

Important Information

Cards and vouchers that are genuinely faulty may be refunded without charge to the retailer at the discretion of Ezi-Pay Ltd. There is a restocking fee of \$1 + GST charged on cards and vouchers which are returned for refund due to an operator error (such as selecting the wrong brand or denomination). The restocking fee will be charged for any mobile voucher which has printed and is legible. Please remember we cannot refund a product that has been used, if a product is voided and subsequently found to be already used a charge of \$10 + GST will be applied. Refunds are provided at the sole discretion of Ezi-Pay Ltd. Please allow 14 days for processing.

Name		Date	
Signature			

Please return to: Ezi-Pay Ltd, PO Box 2533, Shortland Street, Auckland, 1140.